



CALIFORNIA SAFETY COMPANY

Newsletter Jan., 2017

License Information: ACO289 & 266257/C-10 ELECTRICAL

www.californiasafety.com

PO Box 990956, Redding, CA. 96099

DON'T LOSE YOUR SECURITY WITH VOIP

Before you convert over to VOIP telephone service, please check with our office to see if your alarm system is compatible with the new communication format. Typically, your alarm system is designed to send signals to the monitoring station over an analog telephone line. In order for your alarm system to transmit emergency signals properly over VOIP, the signal must be converted from analog to digital at the VOIP modem, then converted back to analog along the telephone network. During this process, problems may develop. It is possible for data to be lost through this conversion process, resulting in errors in the signal at the monitoring station or simply not reach the monitoring station at all. Other concerns are power issues. VOIP systems will not operate during a power failure, as both the router and modem rely on a constant power source to operate. Standard telephone lines will typically operate during a power outage because they carry their own voltage. Be sure to contact our office if you are considering VOIP telephone service. There are options, such as cellular transmission. We offer AlarmNet cellular service to our customers. With this option, we can offer Total Connect, which allows you to manipulate your alarm system with your smart phone. Call our office today for further information (530) 243-2521.



Smoke Detectors

January is a great time to test your smoke detectors and to change the smoke detector batteries. Smoke detectors save lives, but only if they are working properly. Make it an annual tradition to change your home smoke detector batteries every January 1st. Testing your smoke detectors at the first of each month is also recommended. Install smoke detectors that tie to your monitored alarm for extra protection, call us for a quote.

Refer a Friend or Family Member

- Our main source of business comes through word of mouth. Our customers recommendations are our bread and butter.
- Every time you refer a friend or family member and they start service, we will give you a \$25.00 credit on your monthly bill. Service can be started with an existing alarm that we start monitoring, or service can be started by installing a new system.
- Make sure the referral mentions your name at the time of the estimate so we can give credit where credit is due.
- There is no limit on the amount of referral credits you can earn.
- Thanks to all of our customers for your business. We are looking forward to a great year in 2017.



STUART'S TIPS

The holidays are over, and we can get back to our normal routine. Keep in mind that burglary is an ever present problem. Use your alarm system, it does no good if it is not turned on. For our residential customers, get used to setting your alarm at night in the stay mode. This allows your perimeter sensors to be active while you are asleep. Utilize your alarm to its fullest potential.

DID YOU KNOW?

Twenty-six percent of Americans say they or another member of their household were the victim of some type of property or physical crime in the last 12 months, ranging from theft to sexual assault, according to Gallup's index of crime victimization. Since 2000, the percentage of households that have been victimized by crime has ranged narrowly between 22% and 27%. The percentage of Americans who have been personally victimized has ranged from 14% to 19%.

Jeffery M. Jones, at Gallup Research

ACH Recurring Payment Authorization Form

California Safety Company has started a **new automatic payment program**. Your monthly payments can now be scheduled to be automatically deducted from your checking or savings account. **For customers that would like this payment option, complete and sign this form to get started!**

Automatic Recurring Payments Will Make Your Life Easier:

- It's convenient (saving you time and postage)
- Your payment is always on time (even if you're out of town), eliminating late charges.

Here's How Recurring Payments Work:

You authorize regularly scheduled charges to your checking or savings account. You will be charged the amount indicated below each billing period. A receipt for each payment will be emailed to you and the charge will appear on your bank statement as an **"ACH Debit"**.

You agree that no prior-notification will be provided unless the date or amount changes, in which case you will receive notice from us at least 10 days prior to the payment being collected.

Please complete the information below:

I _____ authorize **California Safety Company** to charge my bank
(Print Full Name)
account, indicated below, on the **FIRST DAY** of each **MONTH** for payment of my alarm system lease and, or monitoring fees. **Annual, semi-annual, or quarterly fees will be drafted on their normal recurring date.**

Monthly fee charged to my account will be in the amount of \$ _____.

Company Name (if applicable) _____

Billing Address _____ Phone# _____

City, State, Zip _____ Email _____

Bill Payer ID # (Please see attached invoice to locate your bill payer ID) _____

Account Type: Checking Savings
Name on Acct _____
Bank Name _____
Account Number _____
Bank Routing # _____
Bank City/State _____



RETURN VOIDED CHECK WITH THIS AUTHORIZATION.

SIGNATURE _____

DATE _____

I understand that this authorization will remain in effect until I cancel it in writing, and I agree to notify California Safety Company in writing of any changes in my account information or termination of this authorization at least 15 days prior to the next billing date. If the above noted periodic payment dates fall on a weekend or holiday, I understand that the payment may be executed on the next business day. I understand that because this is an electronic transaction, these funds may be withdrawn from my account as soon as the above noted periodic transaction dates. In the case of an ACH Transaction being rejected for Non Sufficient Funds (NSF) I understand that California Safety Company may at its discretion attempt to process the charge again within 30 days, and agree to an additional \$15.00 charge for each attempt returned NSF which will be initiated as a separate transaction from the authorized recurring payment. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of U.S. law. I agree not to dispute this recurring billing with my bank so long as the transactions correspond to the terms indicated in this authorization form.