



CALIFORNIA SAFETY COMPANY, INC

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License Information: ACO7695 & 266257/C-10 ELECTRICAL

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HAVE YOU TESTED YOUR SMOKE ALARM LATELY?

•Smoke alarms are a key part of a home fire escape plan. When there is a fire, smoke spreads fast. Working smoke alarms give you early warning so you can get outside quickly.

•You should test all smoke alarms at least once a month. Press the test button to be sure the alarm is working.

•Install smoke alarms in every bedroom. They should also be outside each sleeping area and on every level of the home. Install smoke alarms in the basement.

•Roughly 3 out of 5 fire deaths happen in homes with no smoke alarms or no working smoke alarm.

•It is best to use interconnected smoke alarms. When one smoke alarm sounds, they all sound.

HOW WOULD YOU ANSWER THESE HOME SECURITY QUESTIONS?

1. Are your house numbers visible from the street for emergency service such as police, fire and ambulance?
2. Does the overall appearance of your home give criminals information about you and your family that would assist them in victimizing you? Things such as a full mailbox, outdoor lighting on during the day, or the garage doors open with no cars present.
3. Are all fence gates locked to make it more difficult for strangers to enter your yard?
4. Are your shrubs and trees trimmed to prohibit concealment of an intruder?
5. Do you have true security lighting operated by an electric eye or timer, every night, all night, giving your home a perimeter of light around it?
6. Do windows in the garage prohibit viewing the interior of the garage from the outside by use of curtains or window film?

VOIP, IT CAUSES PROBLEMS WITH ALARM SIGNAL TRANSMISSION

We have been having increasingly more issues and problems related to “VOIP” (Voice Over Internet Protocol) or “Digital Telephone Service” and alarm signal transmission. These technologies allow you to make telephone calls via a broadband connection instead of using a traditional analog line or “POTS” line (Plain Old Telephone Service). With VOIP service, or with digital telephone services offered by your cable provider, your alarm system may be unable to consistently and reliably send alarm signals to our central station. Your alarm system may lose its connection to the telephone service, rendering the burglar or fire alarm system unable to send signals to the central station. Your alarm signals may get scrambled as they are sent to the central station. We may be unable to call into your system to do programming or code changes. Your alarm system cannot reliably handle this technology.

There is significant risk that your burglar or fire alarm system will not be able to communicate an emergency signal to the central monitoring station with VOIP or digital telephone service transmission.

Please, call us before you make any changes to your telephone system or if you have already changed over to VOIP or digital telephone service. Alternative alarm signal transmission methods, such as a cellular communicator, are highly recommended. We will work with you to install this communicator at the lowest possible cost. Call us today for a no charge estimate, (530) 243-2521. Don't wait until something happens and the alarm system fails to transmit the alarm signal properly or possibly fails to transmit at all.